

Dear Customer,

Throughout our 40-year history, the safety of our employees, customers, partners, suppliers, their families and the community has been of the utmost importance to us. Therefore, considering the current situation caused by the new coronavirus (COVID-19) and with due regard to all those who are part of our daily activities, we regret to inform you that we will temporarily cease Maksoud Plaza's activities as from Tuesday, March 24th, 2020

This measure complies with the Government of the State of São Paulo quarantine decree, which aims to contain the advancement of contamination by COVID-19 and obliges the closure of non-essential services.

Initially, Maksoud Plaza will remain closed for guests and events until April 30th, but this date may change depending on the responsible authorities' rules.

During this period, our service channels will be available via email:

- Bookings and general information: maksoud@maksoud.com.br
- Events and Groups: eventos@maksoud.com.br

You may also send your message through our social network and forms available on our website. Our telephone number (11) 3145-8000 will be available from Monday to Friday, from 10 am to 4:30 pm.

It is everyone's responsibility to act in favour of safeguarding health – our greatest asset. We are convinced that you will understand and collaborate.

We remain available should you need further clarification.

United as one, we are confident that we will overcome this delicate moment and look forward to opening our doors for you soon.

Take care, keep safe, and take care of your beloved ones.

Yours,

Maksoud Plaza Team

